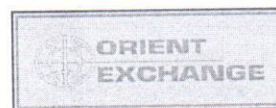


Form No. 1

(Ref. Clause 2.1 of AML Policy and Procedures)

**Customer Registration – Individual Customer**

(Please Complete in BLOCK LETTERS)

Date: ___ / ___ / ___

 New Addition Amendment**Customer's Details:**

Customer Card #: _____

Customer Name	:	_____			
Address	:	_____	Resi Tel No	:	_____
		_____	Mobile No	:	_____
		_____	Email / Fax	:	_____
Nationality	:	_____	Profession	:	_____
Date of Birth	:	_____	Gender	:	_____
Bank A/C No	:	_____	Bank Name	:	_____

Regulatory Requirement – ID Details

ID No.	:	_____			
		<input type="checkbox"/> PASSPORT	ID Issued At	:	_____
		<input type="checkbox"/> DRIVING LICENSE	ID Issued By	:	_____
ID Type		<input type="checkbox"/> UTILITY BILL	ID Issue Date	:	_____
		<input type="checkbox"/> OTHERS (_____)	ID Expiry Date	:	_____

Beneficiary Bank Account Details

Account Name	:	_____	Account No	:	_____
Bank Name	:	_____	Branch Name	:	_____
Bank Br Address	:	_____	Swift Code	:	_____
		_____	ABN	:	_____
		_____	IFSC Code	:	_____

Beneficiary Details for Instant Cash / Cash Pickup

Receiver Name	:	_____	Tel / Mob No	:	_____
Receiver Address	:	_____	Email / Fax	:	_____

I hereby undertake to intimate Orient Exchange Company Pvt. Ltd. of any changes in the above details provided.

Customer's Signature_____
Staff's Signature_____
Br Manager's Signature

Terms and Conditions

MONEY TRANSFER SERVICE

These Terms and conditions govern the money transfer services provided to you by Orient Exchange Company Pvt. Ltd., of Unit 5 The Observatory shopping centre, Slough, SL1 1LN, S115210(referred to as "we/our/us").¹

Our head office is the same as above. The contact details of our branch or agent from which the service is provided to you are Ph: +44 01753576157.

We are registered with the Financial Services Authority under the Payment Services Regulations 2009 (registration number:[507159]) for the provision of payment services.

SENDING A PAYMENT

You must provide us with information which clearly identifies:

- a) the individual to whom you are sending the money (the "payee"); and/or
- b) details of the payee's payment account(if they have one).

TIMING

We will transfer your payment so that the money reaches the firm where your payee will collect it no later than the end of the third business day² after we received your instruction. Where you want money transferred on a specific day, you agree that the time we receive your instruction is that specific day.

If we did not receive your payment instruction before [17.00] on a business day for us (or if we received it on a day which is not a business day for us), we will treat it as if we received it on the next business day. You cannot amend or cancel your instruction to us unless you give us written notice or later than the business day before the day on which we will transfer the money.

"Business day" means a day on which we are open for business(other than a Saturday or Sunday or a public holiday).

FEES AND CHARGES

When you are sending money, you agree to pay us, at the time we accept your instructions to send your money transfer, the fees and charges (if any) [which we write on your payment instruction form]/[set out on the tariff board at these premises]³.

When you are receiving money, we may deduct , from the money transferred to us before we make it available to you, the fees and charges (if any) set out in the written information we give you when you receive the money.

EXCHANGE RATE

Our exchange rate are displayed at Unit 5, The Observatory Shopping Centre, Slough and all our branch offices. We will write on your payment instruction form or receipt the exchange rate applied to your money transfer when you are sending or receiving money. We usually convert your money from sterling (£) at the time of transfer so your payee receives the relevant amount of the country where the payee is located.

GENERAL

We are not obliged to perform our obligations if abnormal and unforeseeable circumstances beyond our control prevent us from doing so.

You may be entitled to redress for an incorrectly executed money transfer only if you notify us without undue delay on becoming aware of it, and in any event no later than 13 months after the date of the transfer.

No compensation is available from the Financial Services Compensation Scheme if we are unable to meet our obligations. Our relationship with you is not that of a bank or trustee.

Neither these Terms and conditions nor nay transactions carried out under them shall confer contractual or other rights on, or be enforceable against us by, any party other than you.

We are not liable for any losses not directly associated with any incident that may cause you to make against us, nor are we liable for loss of profits, loss of business, loss of goodwill or nay form or special damages.

You agree that you are not sending or receiving a payment transfer for or in connections with any criminal or illegal purpose.

You agree to help us in the discharge of our anti-money laundering, security validation and verification responsibility by providing such information as we may request.

¹Note: The Terms and Conditions do not contain the information or cancellation right required in respect of certain customers who are individuals by the Financial Services (Distance Marketing) Regulations 2004 and assume that the customer and payment service provider are both physically present at the time the contract is concluded or during pre-contract communications. You will need to check the requirements in these Regulations if this is not the case(e.g. If your only contact with the customer is over the internet).

²After 1 January 2012, it must be the next business day.

We may use information about you to discharge our anti-money laundering, security validation and verification responsibilities, to provide our services and to manage our relationship with you. We may disclose this information to payers, payees and intermediaries in the course of providing our services or as required by Regulation EC1781/2006 on information on the payer accompanying transfers of funds; persons with whom we share information for anti-money laundering, security verification or validation purposes; regulatory and prosecuting authorities; service providers acting on our behalf; or *[specify any other categories of the person to whom, personal data or client information may be disclosed]*. This may involve transfer of information to countries which do not have data protection laws as strict as those in the UK. If you wish to access or correct the information that we hold about you, please contact our Data Protection Officer at praveer@orientexchange.co.uk

LAW AND JURISDICTION

These Terms and Conditions and all matters arising from or connected with them are governed by English law. The courts of England have exclusive jurisdiction to settle any dispute arising from or connected with these Terms and Conditions (including a dispute regarding their existence, validity or termination or relating to any non-contractual or other obligation arising out of or in connection with them) or the consequences of their nullity.

COMPLAINTS

Please tell us if you have any problems with our service: we will seek to resolve your complaint as quickly as possible. If you are not happy with our response, or if we have not finished investigating your complaint after 8 weeks, you may be able to refer your complaint to the Financial Service, South Quay Plaza, 183 Marsh Wall, London E14 9SR.

³ This information must also be given to the customer on paper or another durable medium if the customer so requests.

These Terms and Conditions are agreed and accepted

by us:

SIGNED BY

[insert name of officer]

for and on behalf of

[insert name of company]

Signature

Date

by you:

SIGNED BY

[insert name of individual]

Signature

Date